

Review of the work of the Health Select Committee – 2013-2017

Purpose

1. To highlight key aspects of the work undertaken by the Select Committee during the 2013-17 Council and to recommend topics as legacy items to the Management Committee for suggested inclusion in a new overview and scrutiny work programme after the elections.

Background

2. An opportunity for Overview and Scrutiny (OS) to look back on its activity during the outgoing council has become a standing fixture in its learning and improvement journey. This 'legacy process' complements other opportunities for reflection, such as OS Member training workshops, annual meetings with officers and executive members to discuss work priorities (as well as regular informal dialogue between the two) and the LGA Peer Review of OS undertaken in 2015.
3. The legacy process allows members to consider OS's successes and challenges during the past four years, including the key scrutiny reviews and their impact on the council's agreed priorities. With the benefit of this experience it can then submit suggestions for OS under the 2017-21 council to consider in order to maximise the impact of the work it will undertake.
4. OS Management Committee has agreed the following legacy process for the 2013-17 council:

- 1) **OS Legacy Workshop** (17 January 2017)

A learning and development event where executive and OS members undertook a high-level review of OS's successes and challenges this council. The outcomes from this will be reported to the Management Committee in March.

- 2) **Select Committee 'end of term' reports** (February / March)

The report below highlights successful past pieces of work by Health Select Committee and provides the opportunity to recommend ongoing pieces of work for possible inclusion in the OS work programme of the new council.

- 3) **OS Management Committee considers the OS Legacy report 2013-17** (28 March 2017)

An overarching report presenting outcomes from the Legacy Workshop and each select committees' priority topics for the next council. Management Committee will agree a report for submission to the new council to be considered at Management Committee's first meeting (6 June 2017).

Key Activities and Achievements

5. The following is a list of some of the Health Select Committee's key past activities and achievements which demonstrates the contribution it has made to decision-making, policy development and good governance of the Council:

Activity	Date	Brief Explanation	Outcome
Task Groups, Rapid Scrutiny Exercises and other ad hoc exercises			
Joint health scrutiny of the South West ambulance service	2013	Monitored the performance of the ambulance service, with specific reference to Wiltshire.	Worked with key public sector partners to achieve positive outcomes for Wiltshire's communities.
Joint Air Quality Task Group	Jan 2014	A joint activity with Environment Select looking at implementation of the Air Quality Strategy, including how council services were working together.	Recommended that a process be developed to allow Area Boards to share examples of good practice regarding improving air quality.
Continence Services Task Group	May 2014	Formed in response to concerns regarding the adequacy, range and number of continence products offered under a new Wiltshire contract.	Sent a letter to national policymakers seeking guidance on the Policy to enable better provision and recommended that commissioners re-evaluate the home delivery service of incontinence products.
Dementia Task Group	Sep 2014	Following a request from the Executive, explored opportunities for improving the quality of advanced dementia care and whether community interventions could be strengthened to diminish dependency or prevent admissions.	Supported the executive and health partners in ensuring that organisations in Wiltshire work together to support people with dementia and their carers and families.
Scrutiny and Health & Social Care Integration	Mar 2015	Wiltshire bid for and won a facilitated Inquiry Day to examine the role scrutiny could play in the effective implementation of plans for integration and personalisation.	Introduced a protocol to govern relationships with the Health & Wellbeing Board and added a number of key topics for review to the work programme.

Activity	Date	Brief Explanation	Outcome
Forward Work Programming Workshop	Nov 2015	A members' workshop with partners across the health and social care landscape to develop a work programme.	Ensured the Committee's resources were targeted to the development and delivery of health and social care services
Joint Working Group – Avon & Wiltshire Mental Health Partnership	Nov 2015	Following a CQC inspection report requiring AWP to improve their services, a collaboration with scrutiny members from Bristol, B&NES and North Somerset, scrutinising AWP's improvement programme.	Worked together with three other councils to support and be a critical friend for AWP to improve clinical mental health services.
Help to Live at Home Task Group	Nov 2015	A detailed review interviewing key witnesses and exploring this pioneering model of care that aimed to put re-enabling individuals at the heart of the service.	Made recommendations that were taken forward including greater use of technology in providing care and a single point of contact for clients.
Obesity and Child Poverty Task Group	Mar 2016	A joint exercise with Children's Select Committee looking at the links between child poverty and obesity and supporting the development of the Joint Wiltshire Obesity Strategy.	Recommended targeted, evidenced ways of tackling links between deprivation and unhealthy eating, including increasing uptake of Free School Meals and further OS work looking at the number of fast-food outlets near schools.
Helping pharmacists do more	June 2016	The Chairman of Health Select Committee hosted a roundtable meeting with external invitees to discuss ways of making greater use of pharmacists' clinical expertise in delivering good health outcomes.	Prompted the development of a training programme to enable Wiltshire pharmacists to play a greater role in providing local health care services

Activity	Date	Brief Explanation	Outcome
Better Care Plan Task Group	Jan 2017	A long-term review of how effectively Wiltshire's £32m of Better Care funding (2016-17) drove the integration and improvement of health and care services.	Provided ongoing member scrutiny of how innovation funding was being used. Made recommendations on addressing the significant workforce challenges in the care sector and the adoption of a shared approach to risk across health and care partners (response awaited).

Activity	Date	Brief Explanation	Outcome
Select Committee agenda items			
Scrutiny of Wiltshire Safeguarding Adults Board	2013 to 2017	Received updates on multi-agency work to ensure systems for protecting vulnerable adults are robust.	Assured the arrangements for safeguarding adults and helped raised the profile of safeguarding matters in other health and care scrutiny work.
NHS 111	Nov 2014 March 2015 Sep 2015	Received regular performance updates on the service including the percentages of calls, <ul style="list-style-type: none"> answered within 60 seconds abandoned within 30 seconds transferred to a Clinician resulting in an ambulance referral referred to an Emergency Department. 	Held commissioners and providers to public account for the service performance achieved in Wiltshire.
Acute hospitals	2013 to 2016	Considered a number of CQC inspection reports on all of the main hospitals for Wiltshire. In some cases asked the CCG and Acute trusts to attend meetings and provide evidence of their action plans for improvement.	Held acute healthcare commissioners and providers to public account for their performance, using evidence gathered by the national

			inspection body.
Mental Health & Wellbeing Strategy	April 2016	Considered the draft Strategy and the delivery of its implementation plan through receiving data against strategic targets. Also explored links between mental health and physical ailments.	Influenced the mental health and wellbeing priorities for the county and put in place monitoring arrangements to support the delivery of strategic targets.
Mental Health (Avon & Wiltshire Mental Health Partnership Trust (AWP))	July 2016	Considered the draft Quality Account 2015/16 and CQC inspection results for AWP and received a briefing on the Trust's improvement programme.	Monitored improvements to clinical mental health services in Wiltshire using data from the national regulatory body.
Non-emergency patient transport (Arriva)	Nov 2014 Mar 2015 April 2016	Received regular updates on the pick-up and drop-off times for patient transport and met informally with the commissioner and provider to discuss multi-agency solutions to performance issues.	Improved responses to Wiltshire residents have been seen as a result of consistent and effective engagement with scrutiny.
NHS Health Checks	Jan 2015 Jan 2016	Considered data showing implementation of this national programme by GP surgeries across Wiltshire.	Identified variances in implementation across the county and planned further work to assess its impact on the numbers of diagnoses and interventions.
Charges for Adult Care	April and June 2016	Considered changes to the council's charging policy for care at home with a focus on how people would be impacted. Scrutinised the clarity of the consultation letter sent to those affected and the whether the number of consultation responses was sufficient to form a basis for change.	Assured the consultation process for proposed changes to fees for adult care and planned future checks on their impact.

Wiltshire ambulance service	Mar 2016 Sep 2016	Took part in joint scrutiny with other local authorities in the South West, then agreed Wiltshire-specific arrangements with the South West Ambulance Service Trust (SWAST) who provide an annual performance report.	Scrutinised the response times and other performance measures of the Trust in Wiltshire. Supported the availability of defibrillators in public places and the work underway to reduce the number of inappropriate referrals to the service.
Public Health	2013 to 2016	Considered the council's Public Health annual reports and also requested a report on the kinds of local community initiatives being led by Area Boards.	Monitored the priorities and approaches of the council's Public Health team to ensure preventative measures fit with the council's priorities.
Sustainability and Transformation Plan (STP)	2016 to 2017	Received updates, reports and draft versions of the emerging STP for the B&NES, Swindon and Wiltshire footprint area.	Monitored the Plan's development, focusing on likely impacts in the Wiltshire area.
Developing Integrated Urgent Care	Nov 2016	Received a briefing and report on the council and CCG's plans to procure an Integrated Urgent Care service for Wiltshire. Affected council services include Call Centre and Response Service, Urgent Care at Home, Out of Hours Emergency Call Handling, Wiltshire Single Point of Access – Intermediate Care Beds, and Integrated Community Equipment and Support Services.	Helped ensure that efficiencies are maximised from converting urgent care to an integrated service and that the needs of Wiltshire communities are reflected.

Ongoing work

- The following is a list of activities and reviews which the Select Committee considers important to include as ongoing pieces of work in any new overview and scrutiny work programme. Every effort has been made to bring reviews to a conclusion in time for the end of the current Council but some things may remain ongoing due to the significance or long-

term nature of the topic.

Activity	Date	Brief Explanation	Reason for Inclusion
Select Committee items			
Sustainability and Transformation Plan (STP)	Key milestones	To continue to monitor the development of the plan, with a potential focus on, <ul style="list-style-type: none"> • Governance, engagement and consultation • Analysis and plans for addressing gaps in health and wellbeing, quality and funding • Delivering Wiltshire's health and wellbeing aims. 	To provide public, non-executive scrutiny of the key integrated plan for health care in Wiltshire for the coming years.
Developing Integrated Urgent Care	June 2017	The Committee received a briefing and report on the council and CCG's plans to procure an Integrated Urgent Care service for Wiltshire and resolved to receive an update in 2017.	To provide public, non-executive scrutiny of a key project for integrating health and social care services, ensuring urgent services meet communities' needs.
Obesity and Child Poverty	June 2017	The Committee endorsed a task group recommendation to receive an update on the take-up of free school meal (FSM) at Wiltshire schools. School Meals have been shown to be on average more nutritionally balanced than packed lunches etc. Their take-up is therefore linked with reducing obesity levels amongst children living in poverty.	To help protect the health and wellbeing of this vulnerable group.
NHS Health Checks	June 2017	The Committee received an interim update in Jan 2017 and resolved to receive the final evaluation report on the project.	To identify any variances in implementation across the county and to assess the project's impact on diagnoses and interventions.
Avon & Wiltshire Mental Health Partnership Trust	Sep 2017	To receive an update on AWP's improvement programme following the CQC inspection report (2015) and the update on improvement provided in July 2016.	To ensure clinical mental health services in Wiltshire are fit for purpose.

Mental Health and Wellbeing Strategy	Nov 2017	Annual monitoring of progress against targets within the Mental Health and Wellbeing Strategy.	To ensure the council's strategic priorities for mental health are being delivered.
Learning Disabilities service	2017	In February 2017, Full Council agreed to find £1M savings within the Learning Disabilities budget through a review of how the service is commissioned. A potential scrutiny review of this area was proposed at OS Management Committee.	To ensure the Learning Disabilities service is efficient, funded appropriately and that this vulnerable group are protected.
Dementia	2017	In endorsing the report of the Dementia Task Group (Sep 2014), the Committee resolved to review progress after two years to ensure that, as a minimum, the actions identified in the commissioning Action Plan 2014-15 have been delivered.	To ensure services for people living with dementia and their carers are efficient, funded appropriately and that this vulnerable group are protected.

7. In considering which areas to recommend for future work, the Committee is asked to be mindful that the Management Committee will need to leave space and capacity for those leading the function after the election to develop their own work programme based on issues resulting from public views expressed during the election period and also following early engagement with any new Executive.

Next Steps

8. The Management Committee meets on 28 March 2017 and will receive the reports from the three select committees. It will also consider a similar report based on its activities primarily in the corporate arena. The members of the Management Committee will give their views on what should be included in a final legacy report which will be written by Scrutiny officers in consultation with the Chairman and Vice-Chairman. Following the elections this will then be made available to the new Management Committee, appointed by Council on 16 May 2017, at its first meeting scheduled for 6 June 2017.

Recommendations

9. To agree which topics to recommend to the Management Committee as requiring further work in the new Council, including reasons.
10. To note the next steps described in paragraph 8.

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